

## **10-Ch MP3 Audio Controller & USB Flash Drive used on Macintosh Computer with OS X... System**

### **Troubleshooting - Macintosh Computer - OS X System Hints and Guide**

**NOTE:** any number of file can be recorded from 1 to 10 audio files. The length of the recorded audio files available is determined by the size of the USB Flash Memory Drive.

Min number=1 file (file000.mp3) and the Max number=10 file (file009.mp3)

Audio File Size= As large as the USB Flash memory Drive capacity is.

**Q. I have recorded my sounds, but nothing plays back when I activate the trigger switch or test button.**

- A. Check to see that you have named the audio files correctly. For example, if you only have 5-MP3 audio files on the drive, they would be named **“file000.mp3” “file001.mp3” “file002.mp3” “file003.mp3” “file004.mp3”**
- A. Check to see if your Hide File Extension display is turned ON in your computer, if so, then the files probably have double extensions added, **“file000.mp3.mp3. -“ file009.mp3.mp3. The second extension is incorrect, should be file000.mp3”** to **“file009.mp3**, Turn Hide OFF and rename the files.
- A. Check to see that the audio files you are using are not a different format, The audio file must be MP3 type.
- A. Check your USB Flash Memory Drive to see that it has been formatted as a blank drive, before adding you new sound files, Some USB Flash Memory Drives have a security or Auto Boot feature that prevents the MP3 player from using the sound files correctly even when formatted. Re-format your USB Flash Memory Drive removing any security or Auto Boot formats first. **(Format USB Flash Drive as a MS-DOS FAT)**

### **Macintosh OS X Operating System - USB Flash Drive Formating**

- 1. Disk Utility Application**
- 2. Select USB Flash Drive**
- 3. Erase - Set to MS-DOS FAT**
- 4. Partition- Current**
- 5. ERASE**

USB Flash Drive



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