





## Shipping Information

### **SHIPPING/ Domestic Shipping within the United States.**

#### **STANDARD SHIPPING**

The **Minimum Shipping / Handling Charge will be \$12.00 for orders.** All items purchased will be shipped by **USPS Priority Mail** unless other shipping methods have been identified.  
**(US Postal Service - Priority mail is used for all standard orders)**

**NOTE:** Heavy weight items and special deliveries, overnight, rush orders may have an additional charge beyond the minimum \$ 12.00 shipping fee. Please call BPE for additional details.

#### **RUSH ORDERS, SPECIAL SHIPPING**

\*Blue Point Engineering LLC. uses **FedEx, UPS for orders placed that request overnight or special delivery** services. This service allows us and yourself to track a package. If these services are needed, than call Blue Point Engineering LLC. for more information on these additional services. FedEx shipping can be very expensive , but provides overnight or 2 day delivery. We have no control over shipping charges from FedEx. Fees charged by FedEx are based on package weight, size, shape, handling fees and fuel, vehicle rates, delivery to home or business. These rates are set by FedEx and reflect the opportunity to deliver items to you very quickly at a premium rate. FEDEX shipping expenses can be very expensive, please be prepared to spend a large amount of funds for delivery of even a small package. There is an additional \$ 10.00 fee for FedEx shipments when using a customers own account number. This fee is used to cover expenses FedEx charges automatically to a Blue Point Engineering LLC shipping account.

\* If shipping is to be **Overnight Rush Orders**, then an additional charge (\$25-35) beyond the shipping fee charges can be added to the current calculated shipping charges. Call Blue Point Engineering LLC. for additional information about overnight rush deliveries.

Be sure and check with Blue Point Engineering LLC. about the availability of products needed overnight.



## Sales Tax Information

### **Sales Tax within the United States.**

Colorado Residents add 8.35% Sales Tax to the Sub Total Amount

#### **SALES GENERAL**

By placing an order, the buyer signifies agreement to all these Terms of this Sales agreement in full.  
**All Sales Are Considered Final. (No money will be refunded for any merchandise purchased)**

#### **PRODUCT SALES**

**All Sales Are Final. We will replace, fix, exchange all products under warranty**  
**( No money will be refunded for products purchased or shipping / handling fees)**



### LEGAL

Please read fully before purchasing any merchandise from Blue Point Engineering LLC. On placing an order you agree to all the terms within this agreement and web site.

### Terms of Sale Document

**We will replace, fix, exchange all products under warranty**

(No money will be refunded for any merchandise purchased. All sales are considered final.

### PAYMENT

No COD'S Accepted. We accept US Money Orders, Certified Cashier Checks, Company and Personal Checks from a registered US Banking System. We take Credit Cards transactions through Phone Call orders only, for your security and credit card fraud protection. We accept Master and Visa Cards.

### SHIPMENT OF PRODUCTS

Orders are generally shipped via US Postal Service Priority Mail (USPS) unless other shipping methods are requested (overnight delivery, etc.). All shipping and handling fees are non-refundable.

**RUSH SHIPMENTS:** Orders requiring shipping overnight will be sent by FedEx with an additional shipping and handling charge added for that delivery. All special shipping and handling fees are non-refundable. Contact Blue Point Engineering LLC for more details about rush shipments

### PRODUCTS

Unless otherwise specified, the materials in the web site are presented solely for the purpose of promoting products available in the United States, Blue Point Engineering LLC. may change, add, or delete content described in this web site, product catalog, and sales at any time without any notice.

Under no circumstances and by law in, no event shall Blue Point Engineering LLC. be liable for any special or consequential damages, nor any other affiliates, or the officers, directors, employees, shareholders, or agents be liable for any claim for incidental, consequential damages, or any injuries sustained due to the use of or improper use of products, failure of products purchased and / or kits purchased out of or in connection thereof with the manufacture, sale, delivery or use of any product in this catalog or web site purchased. All Blue Point Engineering LLC. products purchased should NOT be used for medical, life-saving, life-support, or any applications that could cause injury, dangerous / hazardous situations or consequential damages resulting from the use of the mechanical, hardware or software products sold or represented by Blue Point Engineering LLC. All products sold by Blue Point Engineering LLC. are for Self Learning Experiences, and for Safe Entertainment.

### PRICES AND SPECIFICATIONS

Product specifications, prices listed and availability of items in our web site and in our printed catalog are subject to change without notice. All prices shown in our web site and in our printed catalog are believed accurate at time of publication, but subject to change without any notice. We will always advise you of the new price increase and seek your approval before processing any orders you place.

**Prices and specifications are subject to change without notice.**

### Product Purchase and Return Policy

General Product Sales Terms and Conditions

### SALES GENERAL

By placing an order, the buyer signifies agreement to all these Terms of this Sales agreement in full.

**All Sales Are Considered Final. (No money will be refunded for any merchandise purchased)**

### PRODUCT SALES

**All Sales Are Final.** We will fix, replace or exchange all products under warranty.  
( No money will be refunded for products purchased or shipping / handling fees )

**PRODUCT RETURN POLICY**

**All Sales Are Final.** (No refund is available for merchandise purchased, all sales are final) ( No money will be refunded for products purchased and all shipping / handling fees are non - refundable) We will fix, replace or exchange all products under warranty and work with you.

If you receive damaged merchandise, you must obtain a Return Authorization ( RA ) approval from the Blue Point Engineering LLC. accounting department within 5 days of receipt of your original order. Specify clearly the reason for your refusal. We will exchange returned merchandise for same new merchandise, (no money will be given) within a timely manner once we receive the returned damaged items from you. Proof of mailing is advised, as we cannot be held responsible for loss of the returned merchandise in mail transit. All return postage, shipping / handling fees are non - refundable. The merchandise, including original packing and support materials like manuals, software should be included within your return.

We reserve the right to refuse to replace any merchandise that our Blue Point Engineering LLC. technicians determine to be damaged by the user, or through inappropriate use of that merchandise, or unauthorized modification of the product, or it's intended unauthorized application, or attempts to disassemble PIC coding, or alter on-board electronics, by user owned electronics equipment.

**All electronic kits, controllers, DMX, assembly needed kits and product items listed, all Kits and Component Sales Are Final (No money will be refunded for kits purchased or components and all shipping / handling fees are non - refundable)**

Due to the fact that electrical components and kits may be damaged during assembly we do not accept any returns, or refund on purchases of any kits and related electronic parts. We are not able to offer any refunds, apply any warranty or accept returns for any of the following items and products also: r/c servos, r/c accessories or components of, motors DC or AC operated and R/C converted DC motors. All electronic kits, lightning wire, LED's, electronic and electrical parts, pneumatic components, videos, animatronic / robot kits, mechanical units, animatronic components, all books, DMX products and other specified controller boards as identified as non refundable, All sales are final on these items.

**CAUTION: Many kits contain small parts which may be hazardous to children and young teens under the age of 15. Adult supervision is required at all time.**

**WARRANTY POLICY****Limited Warranty**

Blue Point Engineering LLC. carries a limited 30 - day warranty on most all items; some items carry an additional number of warranty days or special restrictions.

We guarantee all merchandise except electronic kits and assembly needed kits to be free of defects in workmanship and material for 30 days from the purchase, delivery date. We will repair or replace warranty items (No cash will be refunded), at our option providing there is no evidence of customer misuse or alteration to that product item. Defective merchandise will be replaced (No money will be refunded and all shipping / handling fees are non - refundable).

In order for your merchandise exchange / or refund to be processed, you must first get a Return Material Authorization ( RMA ) number within 5- days of delivery confirmation of your order. Any return for repair or replacement must be pre-authorized by Blue Point Engineering LLC. with an RMA number and under no circumstance will returns be accepted unless so authorized. Return products under warranty must be pre-approved by BPE and sent via certified mail, prepaid and insured, for your protection. **(Please note will cannot refund any shipping fees and / or handling fees associated with merchandise exchanges).**

We reserve the right to refuse to replace under warranty any merchandise that our Blue Point Engineering LLC. technicians determine to be damaged by the user, or through inappropriate use of that merchandise, or unauthorized modification of the product, or its intended application.

**LEGAL STATUS OF PRODUCTS**

Product styles, merchandise type may vary from original overview. All Products are sold as is.

Materials / products are provided "as is" Blue Point Engineering, LLC does not warrant or make any representations regarding the use, validity, accuracy, or reliability of, or the results of the use of, any materials / products represented, expressed or implied.. Use at your own risk, user assumes fully all responsibility for the products purchased.

Blue Point Engineering, LLC also reserves the right to cancel, refuse product sale, decline any sales determined to be questionable, inappropriate, pose a possible danger to the purchaser, user or being purchased under false information at any time.

**APPLICABLE LAW**

This agreement shall be governed by and construed in accordance with the laws of the State of Colorado without giving effect to any principles of conflicts of law. If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed removable from this agreement and shall not affect the validity and enforceability of any remaining provisions. As such, the laws of the State of Colorado will govern these disclaimers, terms and conditions.

Litigation:

Litigation In the event of any litigation arising out of this agreement, Blue Point Engineering, LLC shall be entitled to recover costs and expenses incurred including all attorney's fees, court fees, and any business related settlements.

**CANCELLATION POLICY**

Please be aware that if you cancel an order you may be responsible for restocking fees and / or shipping charges, including charges for return shipping. Canceled orders are subject to a 35% or \$75.00 minimum restocking fee, however this does not apply to orders with Express Shipping and Handling. If the order has been processed and special shipping charges applied, you will be responsible for all the shipping charges.

**ALL SALES ARE FINAL, We will replace, fix, exchange products with warranty  
( No money will be refunded for any products purchased )  
(All Products are sold as is and considered to be in good working order)**

If you have any questions or concerns, Please contact Blue Point Engineering LLC. for information.

E-mail: [bpe@bpesolutions.com](mailto:bpe@bpesolutions.com)  
Web Site: [www.BPEsolutions.com](http://www.BPEsolutions.com)

BPE Phone: (303) 651- 3794  
(8:30 to 4:30 Mountain Standard Time - MST)